

# ROOFING CUSTOMER SERVICES TEAM



**SUE FINDLAY**

**Customer Service Manager**

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Sue joined Sika from Diversey in March 2014 as Team Leader for the Construction Team. Sue joined the Roofing Team in April 2016 as Customer Service Manager. Sue enjoys improving our processes to improve the Customer Service experience.



**SARAH MYERS**

**Customer Service Support Team**

Sarah joined Sika August 2016 and transferred internally from our customer support team in November 2016. Sarah manages our vendors/direct deliveries on a daily basis. Sarah enjoys problem solving, introduce new processes to improve our service. Building good relationships with our customers and providing excellent customer service.



**DEBBIE TUCKER**

**Customer Service Support Team**

Debbie joined Sika from Jardine Lloyd Thompson in April 2014 to provide support to the CS Team, including managing our sales email, concerns log, buddy checking and sending confirmations. Debbie enjoys providing support to all of our customers and the CS Team.

Debbie supports: Tony Poole.



**NATASHA WALSH**

**Customer Service Co-Ordinator**

Natasha joined Sika from Beechwood Homes in May 2016. Natasha transferred from our customer service support team and is now a key account contact for a number of our customers. Natasha enjoys interacting with different customers. Enjoys being busy and dealing with new challenges.

Natasha supports: Alistair Spears, Chris Meadows, John Bern.



**HOLLY BRADNUM**

**Customer Service Co-Ordinator**

Holly joined Sika from Computer Centre in March 2017. Holly is a key account contact for a number of our customers. Holly enjoys the diversity and fast paced environment within Sika. Holly also enjoys speaking to and supporting our customers on a daily basis.

Holly supports: Phil Dodd, Kevin Robinson, Nigel Drysdale, Andrew Dean.



**DIANE HILL**

**Customer Service Co-Ordinator**

Diane joined Sika from Martin and Co in November 2016 to provide support to the CS Team, including managing our sales email, concerns log, buddy checking and sending confirmations. Diane enjoys interacting with colleagues and customers and providing help and support. Diane is now learning new skills by way of supporting nominated TA's and her own customer accounts.

Diane supports: Sam Rogan, Bobby Singh, Kevin Wadsworth, Shay Casey.



**EMMA RAYWOOD**

**Customer Service Co-Ordinator**

Emma transferred internally from managing our fleet cars to become a customer service co-ordinator in January 2017. Emma is enjoying learning new role and gaining new skill within our Roofing target market. She is also looking forward to gaining technical knowledge.

Emma supports: John Love, Leon Horobin and Stuart Wright.



**MEGAN HARDY**

**Customer Service Co-Ordinator**

Megan joined Sika in June 2016 and recently moved from our Flooring and Refurbishment Team to join our Roofing Team to learn new skills. Megan enjoys problem solving, expanding her knowledge of Sika products and interacting with customers and colleagues.

Megan supports: Andrew Lockwood, Russell Wilson, Jonathan Bunn, Mahroof Hussain.



**CLARE WRIGHT**

**Customer Service Co-Ordinator**

Clare joined Sika from Adecco in February 2014. Clare is a key account contact for a number of our customers. Also provides training and support for new starters within the team. Clare enjoys training new starters, problem solving and providing excellent customer service.

Clare manages Briggs Aberdeen, supports Robert Newall and supports the team on a daily basis.

## ROOFING CUSTOMER SERVICE

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